Instructions for operating an ATM in Mexico – English translation

Here are the prompts you’ll see in the order in which they appear:

**Introduzca su tarjeta por favor.** (Insert your card please.)

**Por favor teclee su número confidencial.** (Please type your PIN [your confidential number].)

Enter your PIN, then press the button that reads: **Continuar**(Continue).

Next, the following choices appear:

**Retiro en efectivo**(Cash withdrawal)

If you choose cash withdrawal, these other choices come up:

**Tarjeta de crédito** (Credit card)

**Cuenta de cheques** (Checking account)

**Débito/inversions** (Debit/investments)

**Consulta de saldo** (Check your balance)

If you’re slow about pressing those buttons, it will ask if you require more time:

**¿Requiere más tiempo?** *(* Do you need more time?

**Sí/No** *(*(Yes/No)

If you press “Si”, it takes you back to the previous screen. When this happens, choose **cuenta de cheques** *(*which gives you choices for the amount of pesos you’d like to withdraw:100, 200, 300, 400, 500, 1000, 1500).

If you want to withdraw more than $1,500 pesos, select**¿Otra cantidad?** (Another amount?), and enter the amount you desire (some machines will allow up to $7,500 pesos--others might be less)

Press the key for the desired amount, and your pesos are presented from the slot, and then the following messages appear:

**Entregado** (Delivered)

**Saldo** *(sahl-doh)* (Balance)

**Por favor tome su dinero** (Please take your money)

You will be offered a copy of your receipt, which you can accept or reject. It’s a good idea to always accept a receipt.

Keep all the receipts that ATMs deliver. If you get no receipt or if your trip to the ATM was unsuccessful,